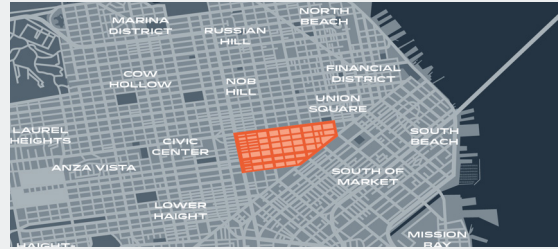


We pride ourselves on providing **exceptional patient centered care** at Saint Francis Memorial Hospital. However, we know that the conditions where our patients live, work and play significantly impact their overall health. Many of San Francisco's most vulnerable residents live in the Tenderloin neighborhood adjacent to Saint Francis and face disproportionately complex health challenges.

The Tenderloin Health Improvement Partnership (TLHIP) provides a framework for Saint Francis to provide **compassionate community centered care** to improve the drivers of poor health outcomes at the neighborhood level and work with partners to address health equity. Our collective impact partnership aligns the priorities, resources and activities of neighborhood serving organizations, local businesses, government agencies, funders, healthcare partners, residents and others committed to improving health and well-being in the Tenderloin, to create pathways to health for residents.

Through TLHIP, Saint Francis is pioneering population health approaches that invest in, support and heal the Tenderloin.

## TENDERLOIN NEIGHBORHOOD DISPARITIES: WHERE YOU LIVE DEFINES YOUR HEALTH



#1

hospitalization rate for depression, hypertension, asthma, COPD and diabetes

2x

higher preventable ER visit rate than San Francisco overall

31%

of injection drug users live in the Tenderloin

4.2x

higher violent crimes rates than San Francisco overall

2x

national unemployment rate

3,680

homeless counted in District 6  
49% of San Francisco's total homeless

119

alcohol outlets per square mile  
San Francisco overall: 16

31%

of residents live in poverty  
San Francisco overall: 13%

59%

of residents feel safe in the Tenderloin during the day  
San Francisco overall: 81%

84%

of residents living in single resident occupancy (SRO) hotels are food insecure

\$20,943

median household income

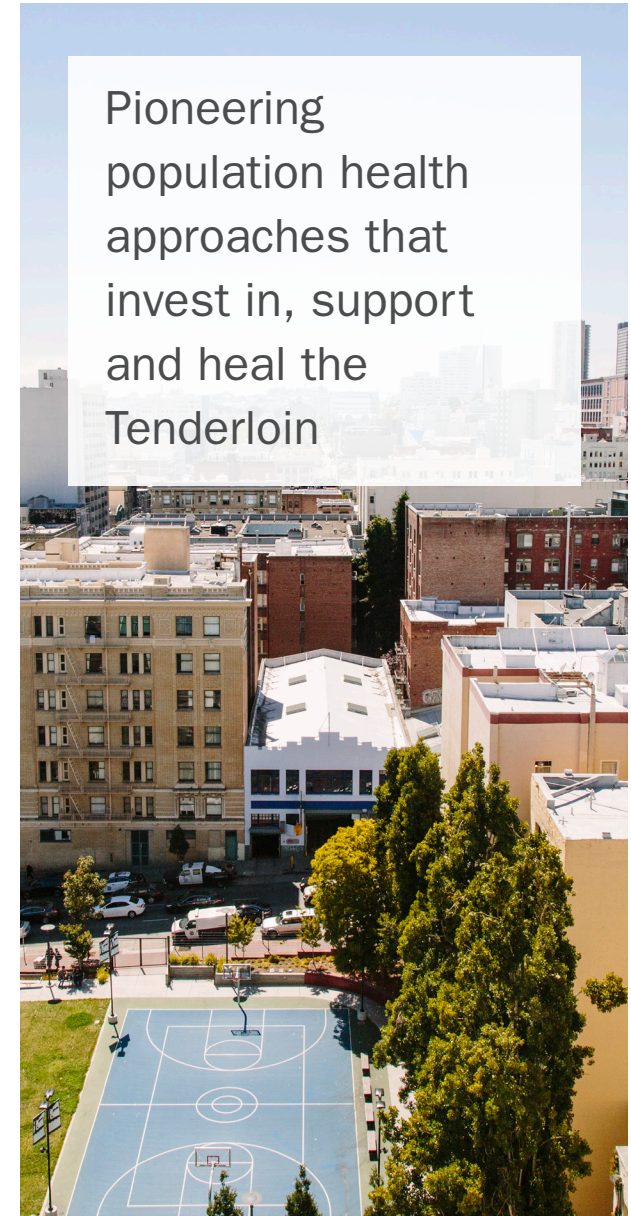
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supermarkets

tenderloinhip

health improvement partnership

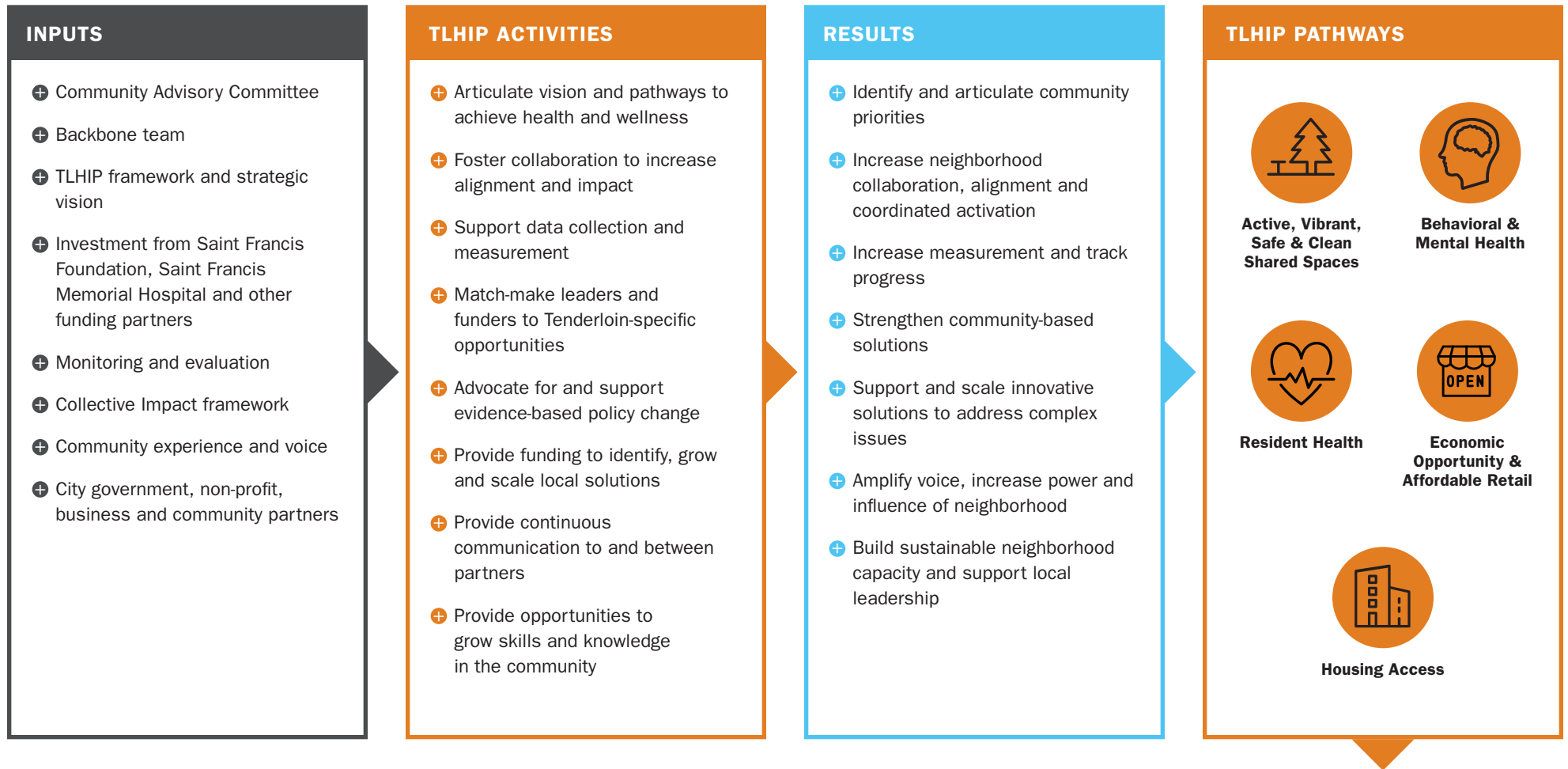
Pioneering population health approaches that invest in, support and heal the Tenderloin



sain+francis  
FOUNDATION

Dignity Health.  
Saint Francis Memorial Hospital

# Our approach to population health



**I ♥ TL**

**IMPROVED HEALTH OF TENDERLOIN RESIDENTS**

**POPULATION HEALTH OUTCOMES**

- + Increased collective efficacy, trust and social connection
- + Increased perceived neighborhood safety and reduced crime
- + Reduced public injection, improperly disposed needles and behavioral health stigma
- + Reduced overdose deaths, ER visits and hospitalizations due to drugs and alcohol
- + Increased community-based care, physical activity and healthy eating
- + Increased employment and economic opportunity
- + Increased housing access