We pride ourselves on providing exceptional patient centered care at Saint Francis Memorial Hospital. However, we know that the conditions where our patients live, work and play significantly impact their overall health. Many of San Francisco's most vulnerable residents live in the Tenderloin neighborhood adjacent to Saint Francis and face disproportionately complex health challenges.

The Tenderloin Health Improvement
Partnership (TLHIP) provides a framework
for Saint Francis to provide **compassionate community centered care** to improve the
drivers of poor health outcomes at the
neighborhood level and work with partners
to address health equity. Our collective
impact partnership aligns the priorities,
resources and activities of neighborhood
serving organizations, local businesses,
government agencies, funders, healthcare
partners, residents and others committed
to improving health and well-being in the
Tenderloin, to create pathways to health for
residents.

Through TLHIP, Saint Francis is pioneering population health approaches that invest in, support and heal the Tenderloin.

TENDERLOIN NEIGHBORHOOD DISPARITIES: WHERE YOU LIVE DEFINES YOUR HEALTH



#1

hospitalization rate for depression, hypertension, asthma, COPD and diabetes

of injection drug users live

in the Tenderloin

higher violent crimes rates than San Francisco overall

higher preventable ER visit

rate than San Francisco overall

2

national unemployment rate

3,680

homeless counted in District 6 49% of San Francisco's total homeless

119

alcohol outlets per square mile San Francisco overall: 16 31%

of residents live in poverty San Francisco overall: 13%

59%

of residents feel safe in the Tenderloin during the day San Francisco overall: 81% 84%

of residents living in single resident occupancy (SRO) hotels are food insecure

\$20,943
median household income

U

supermarkets

tenderloinhip

health improvement partnership

Pioneering population health approaches that invest in, support and heal the Tenderloin





Our approach to population health

INPUTS

- Community Advisory Committee
- Backbone team
- TLHIP framework and strategic vision
- Investment from Saint Francis
 Foundation, Saint Francis
 Memorial Hospital and other funding partners
- Monitoring and evaluation
- Collective Impact framework
- Community experience and voice
- City government, non-profit, business and community partners

TLHIP ACTIVITIES

- Articulate vision and pathways to achieve health and wellness
- Foster collaboration to increase alignment and impact
- Support data collection and measurement
- Match-make leaders and funders to Tenderloin-specific opportunities
- Advocate for and support evidence-based policy change
- Provide funding to identify, grow and scale local solutions
- Provide continuous communication to and between partners
- Provide opportunities to grow skills and knowledge in the community

RESULTS

- Identify and articulate community priorities
- Increase neighborhood collaboration, alignment and coordinated activation
- Increase measurement and track progress
- Strengthen community-based solutions
- Support and scale innovative solutions to address complex issues
- Amplify voice, increase power and influence of neighborhood
- Build sustainable neighborhood capacity and support local leadership

TLHIP PATHWAYS



Active, Vibrant, Safe & Clean Shared Spaces



Behavioral & Mental Health



Resident Health



Economic
Opportunity &
Affordable Retail



Housing Access

POPULATION HEALTH OUTCOMES



IMPROVED HEALTH OF TENDERLOIN RESIDENTS

- ① Increased collective efficacy, trust and social connection
- Increased perceived neighborhood safety and reduced crime
- Reduced public injection, improperly disposed needles and behavioral health stigma
- Reduced overdose deaths, ER visits and hospitalizations due to drugs and alcohol
- Increased community-based care, physical activity and healthy eating
- Increased employment and economic opportunity
- Increased housing access