

Tenderloin Health Improvement Partnership 2018 Impact Report

January 2019

About our work

Our mission

Saint Francis Memorial Hospital is committed to delivering compassionate, high-quality, affordable health services; serving and advocating for the poor and disenfranchised; and partnering with others in the community to improve quality of life.

Saint Francis Foundation is committed to raising funds and making grants that support

and enhance the ability of Saint Francis Memorial Hospital to deliver exceptional health care services and compassionate care to its patients and to the communities the hospital serves.

Our twin missions in action form the bedrock of the Tenderloin Health Improvement Partnership (TLHIP).

Our community

The historic Tenderloin neighborhood is in the heart of San Francisco, nestled between Civic Center and Union Square, Nob Hill to the north, and the new tech zone along Market Street to the south. These 40

blocks are home to more than 30,000 residents, which include a high concentration of children, families and seniors, immigrants, merchants, neighbors without shelter and non-profit organizations who together form a remarkably tight-knit community.

Many of San Francisco's most vulnerable residents live in the Tenderloin neighborhood adjacent to Saint Francis Memorial Hospital and face disproportionately complex health challenges: mental health needs, homelessness, drug use and drug sales, lack of safety, poverty, linguistic barriers and more. These social and environmental challenges are drivers of poor health outcomes at a neighborhood level and result in stark

inequities that result in visits to Saint Francis Memorial Hospital – an important nonprofit community hospital and neighborhood anchor institution for over 100 years.

#1

hospitalization rate for depression, hypertension, asthma, COPD and diabetes

31% of injection drug users live in the Tenderloin

59%

of residents feel safe in the Tenderloin during the day San Francisco overall: 81%

\$20,943 median household income

3,680

homeless counted in District 6 49% of San Francisco's total homeless

of residents live in poverty San Francisco overall: 13%



How do you heal a community?

When San Franciscans growing up in different neighborhoods have vast differences in quality of life and life expectancy, it is not enough for us to simply rely on healthcare to heal a community.

In our role at Saint Francis Memorial Hospital as a healthcare provider, we pride ourselves on delivering **exceptional patient centered care** through our emergency department and our hospital daily. Only 20% of health outcomes are determined by the quality of medical care individuals receive, while 80% are driven by environmental, social and economic factors and health behaviors tied to the neighborhood in which people live.

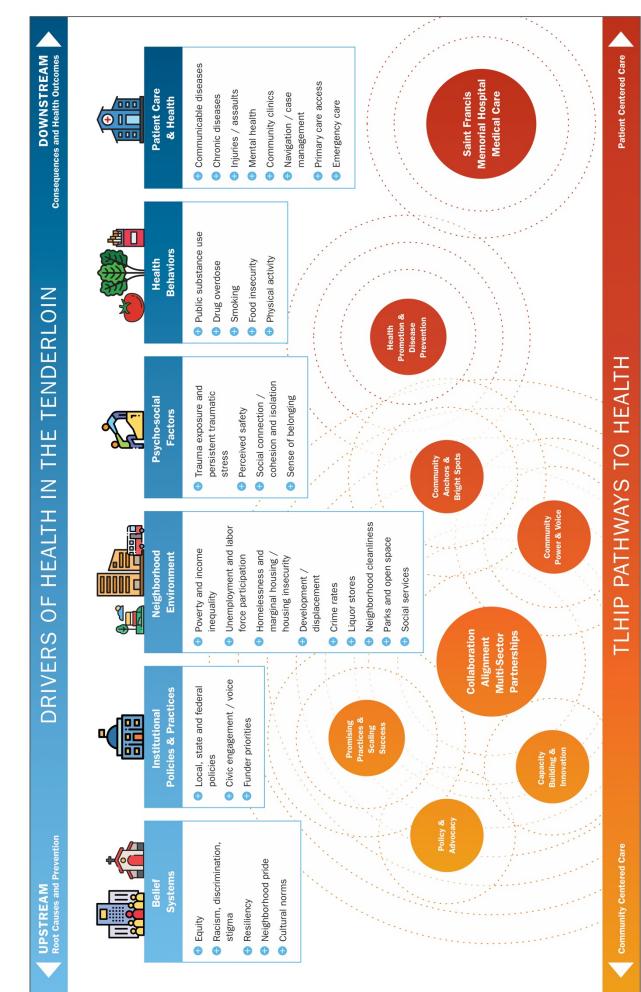
While traditional hospital community benefit and community health initiatives target health behaviors and offer programs that provide additional services for a community, we know that healing a neighborhood through innovative strategies requires a broad partnership to reach scale. Thus, we work closely with our community to identify bold new ways to address these social challenges.

By working outside of the hospital through TLHIP, we can collectively address the social determinants that contribute to poor health. Our framework enables us to provide **compassionate community centered care** and focus on the drivers of health in the Tenderloin and to work with partners to address health equity. We support projects, programs, and partnerships that foster health promotion and disease prevention, community anchors and bright spots, community power and voice, collaboration and alignment, multi-sector partnerships, promising practices and scaling success, capacity building and innovation, policy and advocacy.

Through TLHIP, Saint Francis is pioneering new ways that a hospital can address social and economic factors, physical environment, and health behaviors that drive health outcomes in a community – population health approaches that invest in, support, and heal the Tenderloin.



Using an array of strategies that consider the actual drivers and root causes of health, TLHIP enables the Foundation and Hospital to work more closely and in alignment with our community partners to improve health outcomes. No single organization has the skills, resources, or knowledge to affect change in all areas of our neighborhood. Together we can make meaningful progress.



Our approach to population health

We draw upon the **collective impact model** to organize our collaboration and address neighborhood health challenges. Collective impact requires a common agenda, shared measures, aligned activities, continuous communication, and a strong backbone.

We provide a framework to better coordinate between government, business, and non-profit sectors, work with community, and co-create solutions to deliver a deeper impact. Working with more than 100 multi-sector partners and with a Community Advisory Committee (CAC) of 25 neighborhood leaders, TLHIP partners have aligned around five pathways to health: the critical focus areas in the Tenderloin that will result in a healthier neighborhood.

INPUTS

- Community Advisory Committee
- Backbone team
- TLHIP framework and strategic vision
- Investment from Saint Francis Foundation, Saint Francis Memorial Hospital and other funding partners
- Monitoring and evaluation
- Collective Impact framework
- Community experience and voice
- City government, non-profit, business and community partners

TLHIP ACTIVITIES

- Articulate vision and pathways to achieve health and wellness
- Foster collaboration to increase alignment and impact
- Support data collection and measurement
- Match-make leaders and funders to Tenderloin-specific opportunities
- Advocate for and support evidence-based policy change
- Provide funding to identify, grow and scale local solutions
- Provide continuous communication to and between partners
- Provide opportunities to grow skills and knowledge in the community

RESULTS

- Identify and articulate community priorities
- Increase neighborhood collaboration, alignment and coordinated activation
- Increase measurement and track progress
- Strengthen community-based solutions
- Support and scale innovative solutions to address complex issues
- Amplify voice, increase power and influence of neighborhood
- Build sustainable neighborhood capacity and support local leadership





IMPROVED HEALTH OF TENDERLOIN RESIDENTS

POPULATION HEALTH OUTCOMES

- Increased collective efficacy, trust and social connection
- Increased perceived neighborhood safety and reduced crime
- Reduced public injection, improperly disposed needles and behavioral health stigma
- Reduced overdose deaths, ER visits and hospitalizations due to drugs and alcohol
- Increased community-based care, physical activity and healthy eating
- Increased employment and economic opportunity
- Increased housing access

TLHIP's impact on partners in 2018

In 2018, TLHIP facilitated neighborhood collaboration in several ways:

Community Advisory Committee meetings facilitated by TLHIP backbone to set the common agenda and increase communication and alignment



Tenderloin partners attended a TLHIP led "Data Day" to launch the new neighborhood website: www.cmtldata.org developed by the TLHIP backbone team, the Department of Public Health and other City agency partners. This important Tenderloin specific data resource will help partners align for impact in developing neighborhood serving strategies.



case studies published by the American Hospital Association describing the TLHIP model in action, highlighting partner programs and showcasing our community-based approach to safety and violence prevention

scholarship grants to enable community partners to attend national conferences on capacity-building for measurement and evaluation; equity, leadership and collaboration; and, nutrition and food security

local, community serving organizations funded through TLHIP

\$597,144

in grant support invested in the Tenderloin by the Foundation, Hospital and TLHIP donors through the TLHIP program in 2018

American Hospital Association

Foster G. McGaw Award Finalist

The Tenderloin Health Improvement Partnership program and Saint Francis Memorial Hospital were recognized as a 2018 finalist by the American Hospital Association (AHA) Foster G. McGaw Prize Committee for Excellence in Community Service.

This distinguished award honors TLHIP's innovative upstream interventions and impact on social determinants in the Tenderloin community. Through this award, Saint Francis is recognized as a national leader in the field of community health.

In November, seven Foster G. McGaw Award Committee members plus two AHA Prize administrators traveled to San Francisco and visited our partnership in the heart of the Tenderloin for a site visit. At the Clubhouse at Boeddeker Park, we collectively presented the power of our coordinated neighborhood work, shared stories, and highlighted our strategic approach to community health improvement.

Throughout the morning, a wide range of speakers, including community residents, nonprofit staff and leaders, philanthropic partners, and hospital leadership shared the power of partnership and alignment, and the recipe for deep community improvement.



Presentations from aligned TLHIP partners included many stories of empowerment and collaboration from across the neighborhood, representing a diverse set of stakeholders.

Here are some of those voices:



"TLHIP for me has been a unique opportunity to connect with other service providers in the community we serve to work collaboratively to address the social determinants of health. As a medical doctor, it has provided me with the connections and framework to continue to work upstream before clients arrive in our clinic with preventable diseases."

Dr. Andrew Desruisseau, TLHIP CAC Member, Medical Director and Infectious Disease Physician, Tenderloin Health Services



"The Tenderloin Health Improvement Partnership offers **a way for the city to better interact at a neighborhood level with community**. When we strategized with TLHIP and created Action Zones, it propelled our efforts forward and created a unifying momentum."

Amy Cohen, Director, Neighborhood Program Development, San Francisco Office of Economic and Workforce Development



"In the last 10 years, the Safe Passage program has grown incredibly, not just for children, but also for seniors and everyone in the Tenderloin. Thank you **TLHIP for being instrumental in that growth**."

Margarita Mena, Corner Captain, Tenderloin Safe Passage, Tenderloin Community Benefit District

In the lead up to the Foster G. McGaw Prize, TLHIP had been working closely with AHA to develop a series of case studies about the collaborative work in action, including:

- Grass-Roots Effort Activates Safety Improvements and Neighborliness,
- <u>A Safe Passage for Students and Vulnerable Residents in the Tenderloin,</u>
- <u>826 Valencia Tenderloin Center helps students to find their voices,</u>
- <u>Boeddeker Park Renovation Spawns a New Community Hub in the Tenderloin</u> <u>District</u>.

TLHIP also co-led an AHA webinar on June 13, 2018 titled <u>Rethinking Hospital</u> <u>Community Benefit at the Neighborhood Level to Improve Resident Health</u> during which we shared our program with health improvement leaders around the country.



Advisory Committee

In 2018, the TLHIP backbone team convened our Community Advisory Committee (CAC) 11 times to discuss pertinent neighborhood challenges and explore solutions. In early 2018, the backbone team sought input from our 25 CAC members to determine the continued value of participation in the

TLHIP CAC, how members relate to their role, each other, and how they align with a TLHIP neighborhood strategy. Through that feedback process and data analysis, we learned there is a strong sense of alignment with the common agenda of TLHIP, and that CAC members see themselves as stewards of the strategy.



94% feel aligned with the common agenda of TLHIP and believe the CAC has the relationships and trust needed to share resources and accountability



see themselves as stewards of the TLHIP strategy

coordinate better as a result of TLHIP CAC meetings



agree the CAC reflects a diverse set of voices and perspectives from relevant sectors



feel a shared commitment to health, wellbeing, and equity across the CAC



share a common vision for the Tenderloin that everyone is working toward

believe neighborhood alignment has increased as a result of TLHIP CAC meetings



believe communication across organizations and initiatives has increased as a result of TLHIP CAC Meetings

Tenderloin Safe Passage

Celebrating 10 Years of Service in the Community



In November, Safe Passage celebrated its ten-year anniversary serving the Tenderloin community. Over that time, the program has grown from an all-volunteer effort to a community-based beacon of safety leadership – one that has forged a new culture of safety in the neighborhood.

Since 2008, Safe Passage has tripled in size and now covers 15 city blocks every morning and afternoon, serving more than 200 kids daily. It currently has seven part-time staff positions, all filled by Tenderloin residents that had previously shown their commitment to the neighborhood by volunteering with the program. And its corner captain team has grown from 10 to 30 volunteers since 2016. Safe Passage is now a cornerstone of the Tenderloin Community Benefit District impact strategy and is a trusted leader in the community.

On Tuesday, November 27, TLCBD Safe Passage received commendation from Supervisor Jane Kim at the Board of Supervisors meeting at City Hall.

Saint Francis and TLHIP are proud to have supported the evolution of Safe Passage since 2014 and applaud its leadership and service to the community.

Read here about the <u>Safe Passage</u> <u>10 Year celebration</u>



Resident Health

2018 Impact

\$194,000 invested through 6 grants

In 2018, TLHIP funded a range of initiatives aimed at providing better connection and coordination with community-based health services, and more opportunities for neighborhood serving physical and mental health activities.

68%



navigation cases successfully linked Saint Francis patients with Tenderloin-based clinics park visitors rated their physical health as good or better as a result of their park experience

44,000 +

visitors participated in health programs or social activities at Boeddeker Park

Key Initiative: Patient Navigation in Emergency Department

With funding from the Foundation and Hospital, Saint Francis partnered with HealthRIGHT 360's Tenderloin Health Services (THS) clinic to provide an onsite patient navigator in the Emergency Department at Saint Francis. THS provides care to more than 3,000 patients at their clinic located at Glide; many of whom are also cared for here at Saint Francis.



The Emergency Department at Saint Francis Memorial Hospital is often the primary source of care for many low-income and uninsured individuals in San Francisco as untreated medical concerns

become serious and urgent. As a community hospital, Saint Francis cares for a high proportion of Medi-Cal and Medicare patients. Many of these patients face a complex web of challenges and barriers to accessing primary care including legal status, lack of a medical home, gaps in insurance, ongoing financial challenges, homelessness, among others.

With TLHIP funding, the Emergency Department was able to provide better care coordination through the Patient Navigator, whose knowledge and relationships with community partners enabled Saint Francis to discharge patients with a care plan that included referrals to community-based primary care.

Since the inception of the pilot program in 2015, the Saint Francis Patient Navigator has discussed primary care options and other services over 3,000 times with patients. Between 2017-2018, in 733 encounters, primary care referral appointments were made nearly 300 times. Of those referrals, 68% turned into successful "warm handoffs" with Tenderloin-based clinics, including St. Anthony's, Curry Senior Center, Tenderloin Health Services, and Tom Waddell Clinic.

By using tactics including motivational interviewing and trauma-informed care, our Patient Navigator successfully builds bridges between vulnerable patients and a coordinated community care team to reduce future emergency department visits.

Additional Resident Health Grants in 2018



TLHIP continued to fund Boys and Girls Clubs of San Francisco to support the collaborative partnership model to create a neighborhood hub at Boeddeker Park. Boys and Girls Club staff oversee operations and programming at the park during the week, working closely with SF Recreation and Parks Department to ensure the park is

maintained, cleaned, and stays safe and available to all. Neighborhood partners like **YMCA**, **Glide**, and local schools all utilize the park space to reach community members and help to create a beacon of safe and healthy activity.

Read the <u>full story of Boeddeker Park's success here</u>, or visit <u>http://www.saintfrancisfoundation.org/tenderloinhip</u>

With grant support to the Filipino Community Development Corporation, TLHIP supported the Tenderloin People's Congress, a grassroots effort to work with residents from across the neighborhood to get their voices and perspectives heard. They reached thousands of residents through focus groups and surveys and convened over 200 residents for a TL



People's Summit to align around neighborhood needs and solutions. The findings from these efforts are informing neighborhood strategies and city agency priorities and helping to create a plan they're calling Tenderloin 2020.

Dedicated to promoting wellness for all Tenderloin residents, **The Healing WELL** has leveraged TLHIP flexible funding to build capacity, strengthen partnerships and emerge as a leader on the 400 block of Eddy Street. In addition to spearheading monthly



community forums to strategize around block safety, the Healing WELL has led pilot wellness classes at Turk Hyde and Sergeant Macaulay parks and helped coordinate monthly block parties during 4-Corner Friday events.

Active, Vibrant, Safe & Clean Shared Spaces

2018 Impact

\$117,850 invested through 9 grants

In 2018, through TLHIP, the Hospital and Foundation continued to invest in neighborhood and block anchors by deploying funding to address safety and build community connection by supporting efforts to strengthen community-based organizing efforts to build resident engagement in a safer, cleaner neighborhood. Safety remains a primary barrier to health in the Tenderloin – and data collected from neighbors shows that nearly 1 out of 3 residents continue to feel unsafe in their own neighborhood.

71.6%

park event participants visit parks at least a few times a week

3,775 +

visitors during the Safe and Active Parks pilot program

375 hours

programming and onsite activation during the Safe and Active Parks pilot program

Key Initiative: Safe and Active Park Pilots

In anticipation of a planned capital investment in the two remaining public parks in the Tenderloin by **Recreation and Parks Department** and **The Trust for Public Land**, Saint Francis Foundation through TLHIP has provided grant support for a Safe and Active Parks pilot at both Turk and Hyde Mini Park and Sgt. Macaulay Park to test and refine a sustainable, fundable model that improves park safety, encourages neighborhood access and applies lessons learned from the renovation and re-opening of Boeddeker Park.

During 2018, organizations like the Tenderloin Community Benefit District, Demonstration



Gardens, and Faithful Fools tested a 5-day a week activation pilot at Turk Hyde Mini Park which included on-site Safe Passage Corner Captains, and accessible activities for community participants provided by program partners. Activities and events included gardening, poetry and performance art, wellness checks, and more.



Turk Hyde Mini Park is located on one of the most challenging corners of the Tenderloin, across the street from an infamous liquor store, and at an intersection experiencing one the highest crime rates in the City. This makes establishing Turk Hyde as a safe park for community both vital and difficult.

At Sgt. Macaulay Park, located at Larkin and O'Farrell, TLHIP supported

organizations like Lower Polk Community Benefit District (CBD), Tenderloin Housing Clinic's La Voz Latina, Central City SRO Collaborative, and The Trust for Public Land to explore an activation pilot as well. Events hosted by La Voz Latina and programs like

Zumba, self-defense classes, and wellness classes have brought families and individuals into the park space to engage in culturally relevant activities. In addition, the Lower Polk CBD has stationed a staff person on site eight hours a day, seven days a week to monitor the public restroom and anchor safety around the perimeter of the park space.

During 2018, through a national grant from Institute for Healthcare Improvement and TLHIP, community partners worked together successfully to build a parks and open space network that tested community-wide park events and coordinated activation activities with art, performance, walking groups, and holiday festivities.



2018 data collected from all park users in the Tenderloin show that people feel safer overall in parks than they do in the neighborhood; however, 9.4% say they feel unsafe at parks (compared to 30.6% who feel unsafe in the neighborhood). However, each park differs in how safe the park is perceived by users. While 0% feel unsafe at Boeddeker Park, 10.4% continue to feel unsafe at Sergeant Macaulay Park and 12.5% feel unsafe at Turk Hyde Mini Park.

Based on our Boeddeker Park model, we expect the percent of people who feel unsafe in these parks to shrink to a goal of less than 5% after renovations are completed in 2019, assuming investment in programming and onsite staffing continues.

Additional Active, Vibrant, Safe & Clean Shared Spaces Grants in 2018

TLHIP continues to participate in the **national SCALE initiative** to advance community health and improvement science skills, knowledge, and equity. Funded by **Robert Wood**

Johnson Foundation and led by the Institute for Healthcare Improvement, TLHIP brought in additional partners in 2018 to advance work to make parks safer in the community as noted above. TLHIP partners also participated in a national conference, hosted two local Community Health Improvement Leadership Academy (CHILA) conferences to expand and scale this knowledge within the Tenderloin community, and implemented two equity



action labs in the form of neighborhood Walk for Wellness events to promote park use and to strengthen partnerships to address equity issues.

Through these and other projects, TLHIP is also working to bring in partners and align projects to the vision of a **Tenderloin Wellness Trail** which would align all neighborhood parks and coordinate city agencies, non-profit partners and programming opportunities across the neighborhood – making it safer for isolated residents to access parks and engage in positive community programs.

Supporting neighborhood anchors



like the **Tenderloin Museum**, results in community that collaborates together to create safe, shared spaces throughout the neighborhood. The Tenderloin Museum has become a destination for many to learn about the neighborhood and historical legacy.

Read the <u>full story about the success of Tenderloin Museum here</u>, or visit <u>www.saintfrancisfoundation.org/tenderloinhip</u>

Behavioral Health & Mental Health

2018 Impact

\$40,000 through 3 grants

In 2018, through TLHIP the Hospital and Foundation funded a range of initiatives aimed mitigating the consequences of the opioid crisis, including efforts to educate and advocate for safe injection services and efforts to build strong, resilient youth to reduce persistent traumatic stress.



toured the Safer Inside Demonstration site 30 +

press stories reported positively on the benefits of Safe Injection Services



visitors to the demonstration site support Safe Injection Services

Key Initiative: Safer Inside Demonstration project

2018 was a big year, full of positive momentum for the Safer Inside initiative. Beginning in



the spring, as a way to spark political action, Glide and TLHIP proposed a bold idea: to bring a mock safe injection site into the Tenderloin to demonstrate what providing safe injection services could look like for the Tenderloin and for the broader community. The idea took off following the engagement Capital One Design Pro Bono who applied the concepts of design thinking to this challenge.

City support followed when then Supervisor London Breed, who had spearheaded the city's taskforce on Safe Injection Services, was elected Mayor in early summer and assumed office July 11, 2018. Breed's commitment to finding solutions to opioid use and overdose meant she was an early supporter of the demonstration site. Her policy team was deployed early on to support the project.

Over the next months, the design team in collaboration with **Drug Policy Alliance**, St.

Anthony Foundation, the San Francisco Drug Users Union, HealthRight360, Tenderloin Neighborhood Development Corporation, and many others brought the Safer Inside Demonstration Project to life.

Beginning Tuesday, August 28, Glide opened its Freedom Hall to the public for access to a full-scale model of an overdose prevention site built inside GLIDE and open to



the community for educational and outreach purposes from August 28 - 31, 2018. The collaborative project showcased the integration of safe injection services into an existing multi-service organization. It allowed Tenderloin residents and businesses, community organizations, city agencies and a broad spectrum of other city-wide stakeholders including the public and the press, to experience a realistic model of supervised injection booths and related harm reduction services in order to raise awareness, build knowledge, and to help build will to establish safe injection services in San Francisco.

In addition to tours of the site, TLHIP and **Zendesk** hosted a **Safer Inside Leadership Reception and Panel Discussion** on Tuesday, August 28. The **American Society of Addiction Medicine** featured the demonstration site at its annual conference in San Francisco and on Wednesday, August 29, **Mayor London Breed** visited GLIDE and made



comments in support of safe injection services during a packed **press conference** at Boeddeker Park. The Mayor acknowledged the importance of saving lives by reducing

overdose deaths and by bringing those who use drugs into services: "Part of a solution to addressing those particular challenges would be to bring this indoors," she said.

By the end of the week, staff and volunteers had led 67 tours over four days – with an average of more than 10 people on each tour, and a total visitor count of over 700. Representatives from more than 50 community-based organizations, 40 businesses, and 20 government agencies participated in the week's events. During the week, more than 30 stories appeared in the press about the demonstration, the Mayor's visit, and the passage of Assembly Bill 186 – including stories in Spanish and Chinese language media.

Tour participants overwhelmingly indicated support for Safe Injection Services, with 90% in support, 9.6% undecided and less than 1% opposed. Tour participants indicated that they learned valuable knowledge about the issues, including harm reduction methods and over 60% reported a shift in their thinking about safe injection services in a positive direction.

AB186, the bill to enable San Francisco to open safe injection services as a pilot project, passed through the legislative branch in August, but was subsequently vetoed by Governor Jerry Brown. While the legislation is stalled, the advocacy continues and TLHIP partners and community are pushing for continues action and political support in 2019.

Additional Behavioral and Mental Health Grants in 2018

Working with youth-serving institutions, TLHIP continues to invest in creative expression for kids. Through the podcast program, a partnership between **826 Valencia** and **American Conservatory Theatre**, middle and high school aged youth raise their voices and share their experiences and aspirations.

Read the <u>full story about the Podcast Program here</u>, or visit <u>www.saintfrancisfoundation.org/tenderloinhip</u>

TLHIP also supports publication of the annual poetry anthology from **De Marillac Academy** students that captures their experience growing up in this challenging neighborhood. Through self-expression, children build resiliency and learn to examine their relationship with the Tenderloin.



Economic Opportunity and Affordable Retail

2018 Impact

\$50,000 through 1 grant

Through the TLHIP Program, the Foundation launched a multi-funder initiative to support efforts to provide low barrier pathways to employment and reduce the unemployment disparity in San Francisco.

Key Initiative: Pathways to Employment

TLHIP is partnering with Office of Economic and Workforce Development, California



Pacific Medical Center, and Zendesk to strengthen partnerships and alignment opportunities between Code Tenderloin and Downtown Streets Team to create a stronger workforce pathway and better measurement systems and data collection to enhance future fundability of these organizations.

Both organizations have

been making an inroad towards engaging very low-income adults experiencing or atrisk of homelessness through workforce development initiatives. Creating pathways to employment, and ultimately self-sufficiency, through the dignity of work is at the core of both organizations. TLHIP and its funding partners continue to explore ways to strengthen this strategic partnership and to pilot projects together to support this population.

Through cross-referrals, resource sharing, and an intentional partnership, funding has supported a stronger collaborative relationship. During the first six months of this project, Downtown Streets team has expanded staff capacity to partner and work with Code Tenderloin. The funding has also been used to hire a shared staff – a Strategic Partner Manager to facilitate the development of a joint strategic plan.

Employment barriers have led to large inequities in income and employment rates in the Tenderloin. In a 2015 study by Brookings Institute, nearly 80% of working age adults were employed in SF. However, only 53% of black San Franciscans were employed, making it the city with the greatest racial disparity in employment in the U.S. compared to similarly sized cities.

By working together, Code Tenderloin and Downtown Streets Team are forging a stronger, more aligned path forward to pool resources and expertise in addressing access to employment opportunities.

Additional Economic Opportunity and Affordable Retail Grants in 2018

With TLHIP funding, Lower Polk Community Benefit District and Tenderloin Community Benefit District, hire local talent and bring them into cleaning and community stewardship roles. In 2018, in addition to cleaning services, both agencies provided onsite park support at Turk Hyde Park and Sergeant Macaulay Park which helped establish them as safe spaces, while also employing local candidates through programs like Safe Passage. Both organizations continue to be important local partners in developing a neighborhood pipeline to long-term employment.



Housing Access

Grants in 2018 \$65,000 through 2 grants

TLHIP supported citywide efforts to deploy and streamline homeless engagement and outreach by working with **Felton Institute** to provide

services in the Tenderloin and Nob Hill neighborhood. By supporting Felton Institute, TLHIP joined **Department of Public Health** in exploring dedicated outreach resources to specific neighborhoods.

TLHIP also recognized the efforts of the **Gubbio Project** to provide restful sanctuary for unhoused individuals during the daytime, and to provide shelter during cold and wet winters.

TLHIP Grantees 2018

In 2018, Saint Francis Foundation and Saint Francis Memorial Hospital provided 21 community grants for a total of \$597,144 through the Tenderloin Health Improvement Partnership Program.

Those grants have supported the work of the following organizations:

826 Valencia Boys and Girls Clubs of San Francisco Central City SRO Collaborative Code Tenderloin De Marillac Academy **Demonstration Gardens** Downtown Streets Team Felton Institute Filipino Community Development Corporation GLIDE, Inc. The Healing WELL HealthRIGHT 360 La Voz Latina Lower Polk Community Benefit District Saint Francis Memorial Hospital San Francisco Aids Foundation St. Anthony Foundation Tenderloin Community Benefit District Tenderloin Housing Clinic Tenderloin People's Congress The Gubbio Project The Trust for Public Land The Uptown Tenderloin Museum



Celebrating our contributors

A range of partners across sectors are aligning to improve health in the Tenderloin.

TLHIP Community Advisory Committee

Andrew Desruisseau, MD, Tenderloin Health Services Aashish Karkhanis, NOMNIC/TEDP Barry Stenger, St. Anthony Foundation Darryl Burton, Centers for Medicaid and Medicare Services David Knego, Curry Senior Center Del Seymour, Code Tenderloin Don Falk, TNDC Johnny Boynton, Shorenstein Kenneth Kim, GLIDE Michael Schrader, Saint Francis Memorial Hospital Michaela Cassidy, Aspen Affiliates Pat Zamora, Boys & Girls Club Paula Fleisher, UCSF Pedro Torres, Center for Open Recovery Robert Harvey, MD, Saint Francis Memorial Hospital Shally Iyer, Metta Fund Sonia Melara, Rally Family Visitation Services Steve Gibson / Simon Bertrang, Tenderloin **Community Benefit District**

Ex Officios

David Klein, Saint Francis Memorial Hospital Ann Lazarus, Saint Francis Foundation Captain Carl Fabbri, San Francisco Police Department Andrea Nelson, San Francisco Planning Department Juan Carlos Cancino, Office of Economic and Workforce Development Meg Wall, San Francisco Department of Public Health

TLHIP 2018 Funding Partners

Saint Francis Foundation Saint Francis Memorial Hospital Metta Fund California Pacific Medical Center Zendesk Drug Policy Alliance San Francisco Office of Economic and Workforce Development Generous individual donors and supporters



Saint Francis Foundation

Ann Blumlein Lazarus Interim President alazarus@saintfrancisfoundation.org

Jennifer Kiss Vice President, Programs jkiss@saintfrancisfoundation.org

Will Douglas Manager, Community Impact wdouglas@saintfrancisfoundation.org

Saint Francis Memorial Hospital

Jennifer Varano Director, Community Health, Volunteer Services & Emergency Management jennifer.varano@dignityhealth.org

Anne Carta Supervisor, Community Health & Emergency Management anne.carta@dignityhealth.org

Sonia Melara Executive Director, Rally Family Visitation Services sonia.melara@dignityhealth.org

Case studies included in this report and other information about TLHIP is available at:

www.saintfrancisfoundation.org/tenderloinhip



